### From the Desk of Our EHS Specialist: Automated & Enhanced Escalator Handrail Cleaning

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As customers re-enter public buildings in greater numbers, we need to ensure that they are comfortable in urban spaces and allowed to move about safely. Innovative solutions are crucial to support the well-being of customers.

Our responsibility to property managers is to ensure their <u>assets are pandemic</u> <u>resilient</u> while simultaneously delivering positive impacts on business operations, thus factoring in Environmental Health & Safety (EHS) in decision-making. Our cost-effective strategies are focused on increasing revenue, improving productivity and mitigating risk at a time when it has never been more imperative.

Businesses across California are getting back into shape, proactive landlords and property managers are creating designated safe shopping zones while working collaboratively with us at CAM Property Services. We are constantly updating our service offerings with the <u>latest</u> and safest technologies.

It was not long ago that hardly anyone gave a second thought entering the bustling lobby of a large building or stepping on an escalator. Today, our world has changed, and the way businesses and consumers interact with commercial spaces has been altered. Building owners are making public safety a top concern, establishing safeguards for people to move through buildings with confidence.

For example, escalators are indispensable to today's urban lifestyle, commonly found in places such as shopping centers, theaters, sports arenas, transit stations, and airports. They are used and touched daily by scores of customers to prevent accidental falls. Unfortunately, worn and gouged rubber escalator handrails can host bacteria and viruses, thus posing a direct threat to human health. It has become common that escalator riders are using handrails progressively less, which has posed increased risks and liabilities. "If you don't think the handrail is clean, you don't want to hold it. Not holding the escalator handrail, however, is not a great option as it increases the risk of injury from loss of balance" says Hanna Inget, head of new services and solutions at KONE, an escalator and elevator provider.

People aren't the only passengers on escalators. Handrails are often an express lane for germs due to constant contact with unclean hands. Researchers have found traces of blood, mucus, urine, and feces on handrails, not to mention harmful bacteria and viruses. Cleaning escalator handrails has been an ineffective and time-consuming process, until now.





CAM Property Services has added an innovative new escalator handrail disinfection technology to their facility services. It renews and disinfects escalator handrails, providing increased safety and peace of mind for customers who typically hold handrails for balance. The process requires no additional power source, no escalator downtime, and can expertly clean and condition the dirtiest of escalator handrails.

The handrail cleaning system is a non-motorized, safe and simple system to

remove dirt, bacteria, and 99.9% of pathogens from moving handrails. A patented cleaning formula is applied to microfiber pads, proven effective in independent studies, attached to molded pad holders on a mobile dolly system, which cleans the moving handrails from "bead to bead" without interrupting operations.

The cleaning and conditioning solutions are biodegradable and have been developed over years.

A mix of silicones helps restore and even protect the rubberized handrail material, extending its useful lifespan. The engineered design uses the power of the escalator to facilitate the cleaning action as it restores and disinfects one rail at a time.

As we ease out of lockdown and re-enter public urban buildings, such as shopping centers, we need to feel comfortable in populated settings. From disinfecting handrails to people flow planning, <u>innovative solutions</u> will not only support wellbeing but allow your property to adapt and thrive in this new era where EHS is at the forefront.

At CAM Property Services we continue to find new ways to support our clients and their customers. Our suite of anti-virus property management services includes electrostatic fogging, aerial drone inspections, customized plexiglass barriers, and visual cues.

CAM Property Services is adapting holistic and analytical approaches to facility management and cleaning standards. Combining our diverse array of property management services, EHS subject matter expertise and observational methodologies, we are able to yield highly targeted science-based solutions for any asset class with the industry's best services.

**About The Author:** Pranav Heryani is an EHS & Sustainability Specialist. Among the next generation of environmental professionals, his projects have encompassed both local and international efforts toward green initiatives with practical sustainability for the commercial sector.

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